# IMPLEMENTING MOBILE-FIRST DESIGN PRINCIPLES RESULTED IN 70% INCREASE IN ORDERS PLACED

## **Business Challenges**

- High traffic but low conversions
- Difficulty communicating product purpose to visitors

## (un)Common Approach to CRO

- 1. Homepage elements negatively impacted page speed and path towards conversions
  - 1. (1) Minimal information above the fold, hard to read CTA's (2) missing product intro (3) No testimonials or social proof (4) Large images requiring heavier scrolling
- 2. Redesigning for the mobile user removed barriers towards smoother web experience
  - 1. (1) Expanded navigation (2) Higher contrast CTA (3) Smaller images, rotating hero (4) Testimonials higher up on page

## (un)Common Results



21% Pages per session



#### **Original Homepage**



#### **New Homepage**

